

General Conditions on Sale



Repairs

- All the returned goods to be repaired must be sent directly to the FTE TECHNICAL SERVICE, contact details:

Mogoda, 110
08210 Barberà del Vallès (Barcelona-Spain)
Tel. +34 93 729 27 00
Fax +34 93 729 30 73
E-mail: st@ftemaximal.com

Timetable: Monday to Friday from 7:00h to 15.00h.

- You must include with the shipment, the complete documentation for repairing, showing the complete data (customer, references, Serial Number, Invoice Number, description of the failure, contact data, etc.).

- Regarding Field Strength Meters, please ask your distributor.

Claims and returns

- No returned goods are accepted unless they are previously accepted by our Commercial Department.

- In case of a mistake of our Commercial Department or warehouse, the Credit Note will be issued for the whole amount. For any other reason, and even if the goods are apparently in perfect conditions, the Credit Note will be for the whole amount less a deduction of 16% to cover the cost of new Quality Control procedures.

Warranty

- Our products have a guarantee of 2 years.

- In any case, the warranty will exceed the equivalent amount of the replacement of the faulty item.

- In case of wrong use or handling, accident or adverse atmospheric conditions, the warranty is void.

Payment Terms

- The payment terms will be negotiated between both parties.

- The delay in the payment of an invoice or devaluation due to Exchange Rate fluctuation will automatically cause the cancellation of the deliveries, and it may cause the immediate claim of the whole debt not yet due.

- Separately, a 2% interest charge will be levied for every month payment is delayed.

Belonging Reservation

- BCN Distribuciones, S.A.U., will own the goods delivered until the related invoice is totally paid.

- BCN Distribuciones, S.A.U. reserves its rights to claim for the immediate return of goods covered by a non-paid invoice, independently of other possible legal actions.

Jurisdiction

- Buyer and Seller are bound by the laws of the courts of Barcelona, expressly renouncing to their local jurisdiction authorities.

General

- The buyer's acceptance of our Invoice or Delivery Note, means its conformity with all the General Conditions on Sale.

- The lead times are only approximate ones. In any case the buyer cannot claim for compensation because of the lead time.

- BCN Distribuciones, S.A.U. reserves the rights of any modification of the products in the context of a continuous technological evolution.